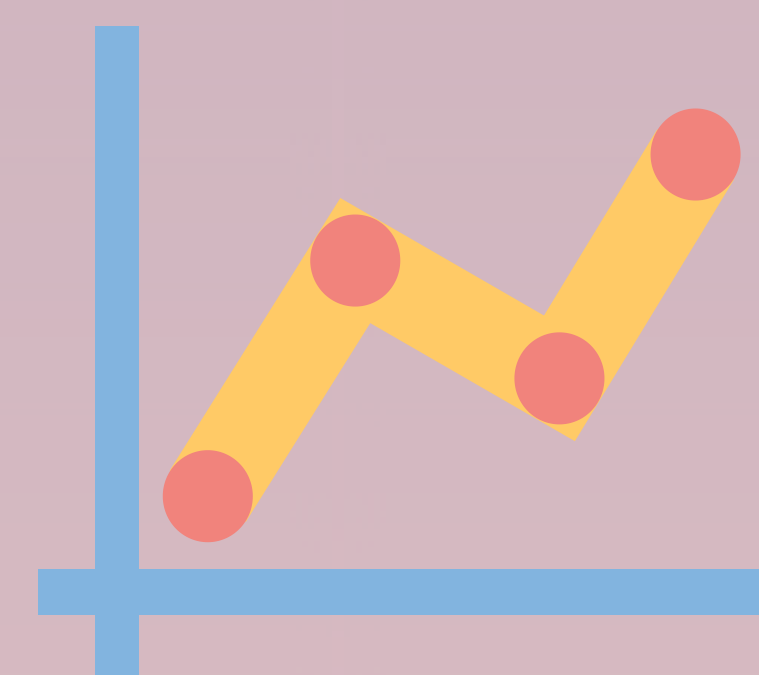
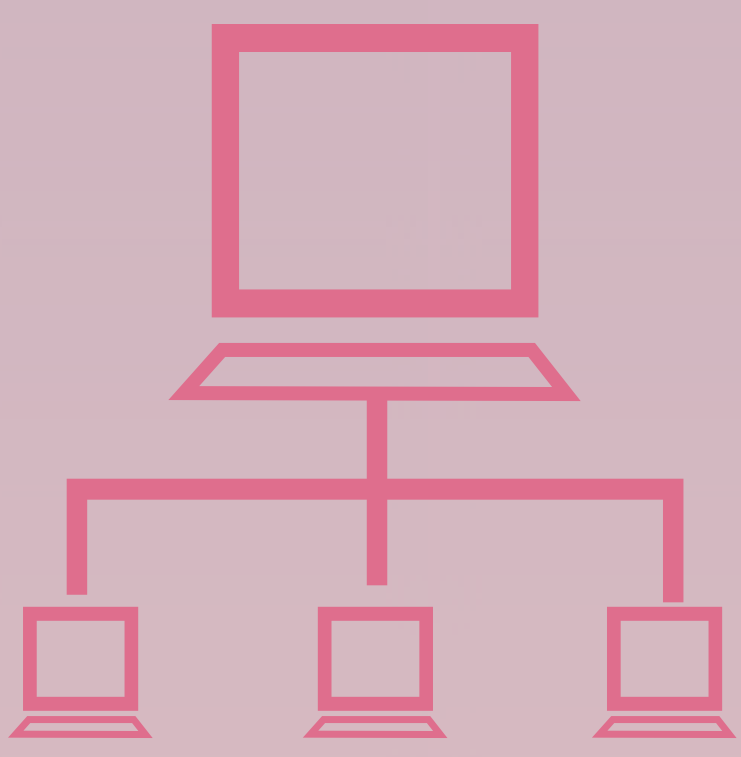


Problem-Solving Teleconsultation with Teachers and Caregivers



Step 1

Build a Relationship

- ➔ Establish trust and mutual respect
- ➔ Clarify roles, expectations, and responsibilities
- ➔ Use approachable language
- ➔ Ask about cultural diversity and comfort with technology

Step 2

Identify the Problem

- ➔ Define the problem and desired outcomes in clear observable terminology
- ➔ Explore contextual factors influencing and maintaining the problem
- ➔ Set up a baseline data collection plan

Step 3

Analyze the Problem

- ➔ Use various sources of data to further understand the problem
 - Behavior observations
 - Review of records
 - Antecedent-behavior-consequence
- ➔ Use screen sharing to review data
- ➔ Identify an evidence-based intervention

Step 4

Implement the Intervention

- ➔ Develop a written intervention plan
- ➔ Use behavior skills training
 - Tell (review the written plan)
 - Show (model the intervention)
 - Do (rehearsal and performance feedback)
- ➔ Use videos of intervention models, bug-in-ear coaching, and uploaded recorded videos to enhance performance feedback and support

Step 5

Evaluate Intervention Effectiveness

- ➔ Was the intervention implemented as planned?
 - Yes: Commend performance!
 - No: Support any barriers
- ➔ Did the problem get better?
 - Yes: Plan to maintain/generalize
 - No: If due to poor implementation, provide additional support
 - If due to lack of effectiveness, go back to Step 3

Don't forget a HIPAA and FERPA Compliant Platform!

Most laptops have a built-in webcam and microphone. However, smartphones and tablets are also an option for videoconferencing.

Hardware Options



Computer or Tablet



Kubi Robot



Double Robot

- Fischer, A. J., Collins, T. A., Dart, E. H., & Radley, K. C. (2019). *Technology Applications in School Psychology: Consultation, Supervision, and Training*. New York: Routledge.
- Frank, J. L., & Kratochwill, T. R. (2014). School-based problem-solving consultation. In W.v.P. Eurchul, & S. M. Sheridan (Eds.), *Handbook of research in school consultation* (pp.13–30). New York: Routledge.

BRST

Behavior Response Support Team



U-TTEC Lab
Technology in Training, Education, and Consultation



SCHOOL PSYCHOLOGY | THE UNIVERSITY OF UTAH

.....is online!

Follow us on social media for daily learning tips

Behavior Principles

Academics

**Schedule/
Routine**

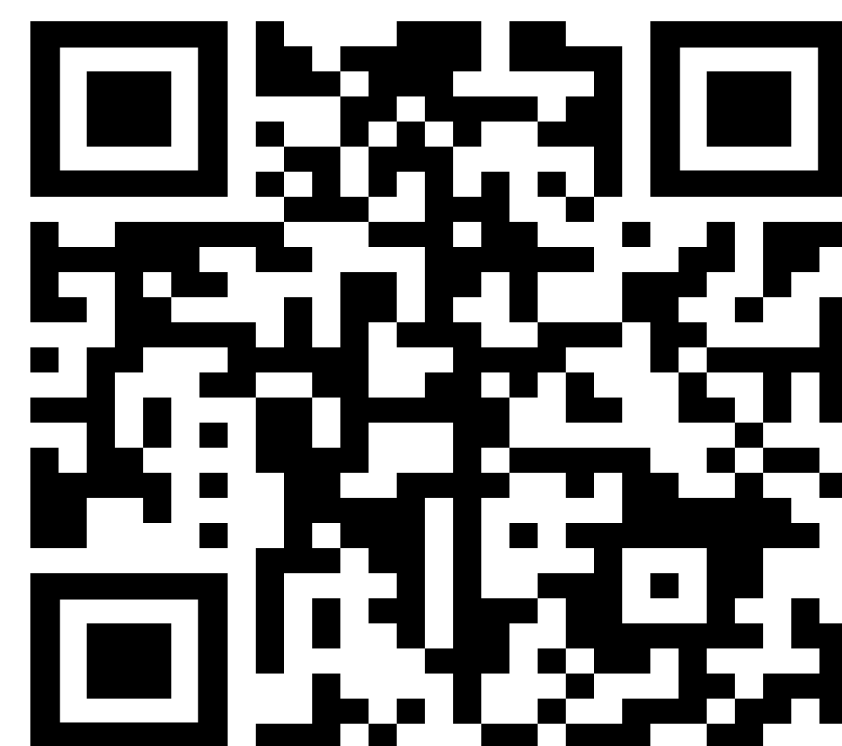
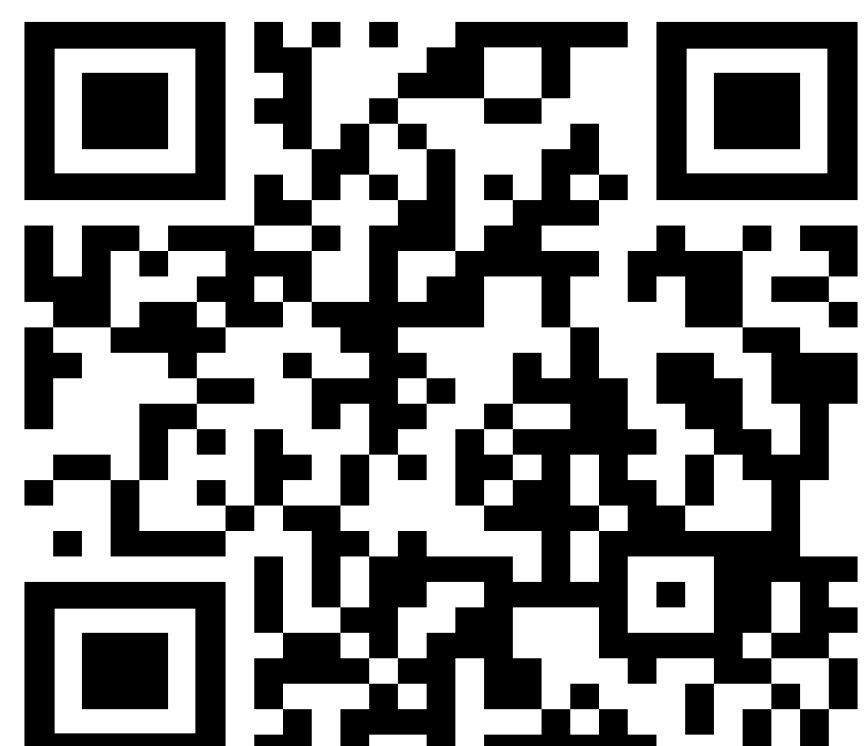
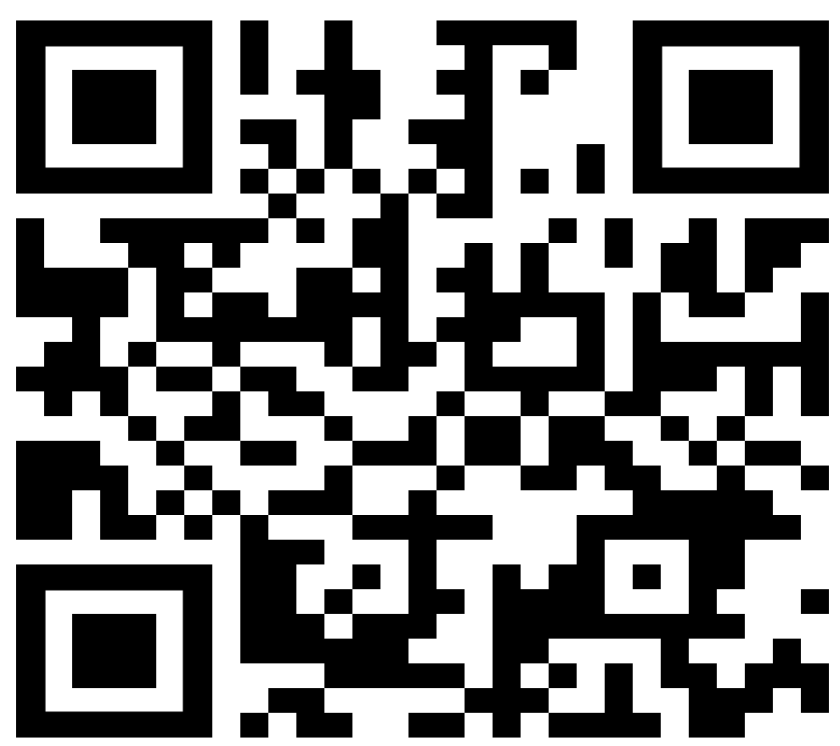
Tackling Boredom

Electronic Safety

**Social & Emotional Learning/
Wellness**

Positive Reinforcement

**English
Spanish
Portuguese
and Chinese**



Twitter:
@GSD_BRST

Facebook:
@GSDBRST
Behavior Response Support Team

Instagram:
@GSD_BRST

YouTube:
Behavior Response Support Team
BRST

We're here to help #UThrive