







What should you be considering?



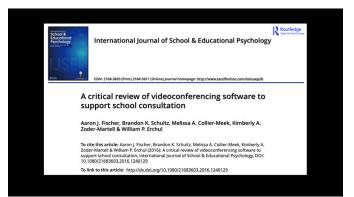
- What's the evidence for teleconsultation
- What framework should I follow?
- Is telehealth safe and secure?
- Do I have a videoconferencing software platform?
- How do I engage caregivers and educators?
- What about those who don't (can't) engage?

Teleconsultation School Psychologist (Consultant) Educator/Caregiver (Consultee) Student/Child (Client)

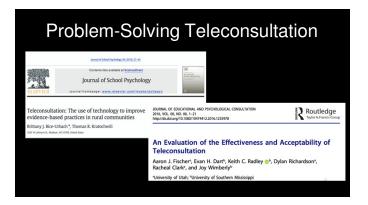
Synchronous vs Asynchronous Self Paced

Characteristics of Teleconsultation Services Provided Special Education: Tiers 1-3+ Tier 3: Tertiary Prevention (Individualized) Tier 2: Secondary Prevention (Targeted) Tier 1: Primary Prevention (Universal)

Early School Teleconsultation Article Outcome(s) Measured Frieder et al., 2010 FBAFA Substantion Gibson et al., 2010 FBAFA: Behavior Intervention Planning Machalicek et al., 2009a Machalicek et a



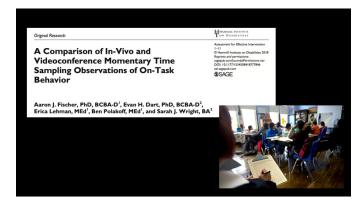
















Telepresence Robot Propblem-Solving Consultation







Five School Districts, 12 schools, 15 classrooms over 75 teachers and paraprofessionals 200 students



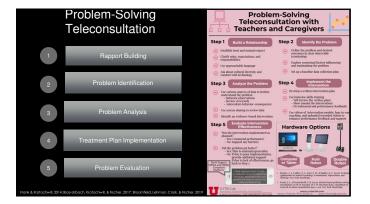
Journal of Behavioral Education https://doi.org/10.1007/s10864-020-09383-5



Advances in Telehealth and Behavioral Assessment and Intervention in Education: Introduction to the Special Issue

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Problem-Solving Teleconsultation

Step1: Rapport Building

- Establish trust and mutual respect
- · Clarify roles, expectations, and responsibilities
- · Use approachable language
- · Ask about cultural diversity and comfort with technology
- · Gain consensus

Frank & Kratochwill, 2014; Bloe-Urbach, Kratochwill, & Fischer, 2017; Bloomfield, Lehman, Clark, & Fischer, 201

Problem-Solving Teleconsultation

Step 2: Problem Identification

- Define problem and desired outcome in clear, observable terminology
- Explore the contextual factors influencing and maintaining the problem
- · Set measurable goals
- · Develop plan for baseline data collection

Frank & Kratochwill. 2014: Bice-Urbach. Kratochwill. & Fischer. 2017: Bloomfield Lehman. Clark. & Fischer. 2

Problem-Solving Teleconsultation

Step 3: Problem Analysis

- · Review records
- · Assessment informed interventions
- · Teacher & student observations · Acceptability
- · ABC charts
- · Implementation barriers

FBA

Problem-Solving Teleconsultation

Step 4: Plan Implementation

- · Prepare written procedures
- Teach procedures using behavioral skills training (BST)
 - · Tell—Show—Do
- · Collect data and monitor progress
- Be available on the first day on implementation
- · Performance feedback

Step 1: Tell Step 2: Showis online! (Teach and Model) We're here to help #UThrive

Step 3: Do (Rehearsal and Performance Feedback)

- Store and forward video review
- · Live telecoaching sessions
- Bug-in-ear coaching



Problem-Solving Teleconsultation

Step 5: Problem Evaluation

Was the intervention implemented as planned?

- Yes: Commend performance!
- · No: Support any barriers

Did the problem get better?

- Yes: Plan to maintain and generalize the skill
- · No:
- If due to poor implementation provide additional support
- If due to lack of effectiveness, go back to Step 3

Frank & Kratochwill, 2014; Bloe-Urbach, Kratochwill, & Fischer, 2017; Bloomfield, Lehman, Clark, & Fischer, 2

Factors Predicting Consultation Success

- Consultant competence and experience
- · Technical knowledge
- · Prior consultation
- Ability to perform in environments with lack of control (flexibility)



Factors Predicting Consultation Success Consultant Interpersonal Skills Consultant Management Skills Maintaining a Consultation Language Schedule · Conflict resolution skills · Documentation and Record Keeping · Mastery of social influence Rapport Applications of Teleconsultation with Educators and Parents Caregivers Academic Supports Behavior Management Behavior supports Online pedagogy Social-emotional learning Social-emotional learning Well-being Well-being · Caregiver engagement · Feeding, sleep, hygiene Student engagement **Practice Considerations** Access · Hardware/software

BandwidthEnvironment

Technology competency

· Continued professional development

Legal and Ethical Issues

- · HIPAA/FERPA
- Security
- Privacy
- State and organizational laws and guidelines
- Teleconsultation Consent



Thank you!

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